



## Customer Safety - Our Most Important Consideration

Protecting People and the Environment is fundamental to RTI's way of doing business.

RTI always treats safety as paramount. No compromise is ever made. We do everything humanly possible to ensure that our products will not harm people or property:

- 1) All RTI products are designed and fabricated in compliance with all applicable safety standards. Some of those standards are UL Standards, SAE J-Standards, Federal EPA Regulations, European Union Directives (CE-standards), Canadian Standards, etc.
- 2) Components used in our products always carry the appropriate certifications, resulting from certified laboratory safety testing.
- 3) We go beyond these standards and regulations and try to determine any safety issues which might occur while the product is being used, correctly or even incorrectly. Operation Manuals for each product list safety warnings and cautions.
- 4) If a safety issue arises after a product is introduced, which could cause personal injury, a bulletin is sent to all owners of that particular product explaining how to avoid an unsafe working condition and the same information is posted on our website.

All of our Operation Manuals give detailed, step-by-step directions for using each product in an efficient and safe way. Make sure you take your time to study this before using the products.

The RTI web-site ([www.rtitech.com](http://www.rtitech.com)) has a special section on safety related issues. Many of the most critical safety considerations are listed and explained. Any bulletins concerning safety are also posted.

Many of our products process fluids. Material Safety Data Sheets (MSDS) are posted on the RTI web-site for reference and download. These must be on file at the user's location according to OSHA Regulations.

We encourage anyone with knowledge of a safety issue with any RTI product to contact us immediately so that we can take remedial action.

We treat Customer Safety as OUR MOST IMPORTANT CONSIDERATION.

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