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RTI Five-Year Limited Warranty

(Applies only to equipment owned and operated in North America)

During the first two years of the warranty period, the standard terms, conditions and policies as defined in the RTI Two-Year Limited Warranty apply. Generally, this includes parts, freight and labor.

During the third, fourth and fifth years of the warranty period the standard terms, conditions and policies of the RTI Two-Year Limited Warranty continue to apply except as modified specifically below:

- 1) **Coverage:** For the third, fourth and fifth years of the warranty period, **only parts and freight are covered**. Labor and any delivery costs to transport the unit to and from a service center are not covered for the third, fourth and fifth years of the warranty period. RTI will, however, continue to offer free trouble-shooting and repair guidance through its Technical Support Department over toll-free telephone lines for the life of the product.
- 2) **Maintenance:** In order for the Five-Year Warranty to be effective, the customer is required to replace the filters at least once per year every year beginning in the second year of equipment operation. Proof of purchase and annual replacement of the filters will be required for the Five-Year Warranty to be effective. Failure to maintain the machine as prescribed herein will result in the Five-Year Warranty coverage being declared void.
- 3) **Vacuum Pumps:** There is no limitation on the coverage for replacement parts related to warrantable failures, except in the case of rotary vane vacuum pumps. A defective vacuum pump must be returned to RTI for repair or replacement with a new or refurbished unit, at RTI's sole discretion, in case of a warrantable defect.

This limitation is necessary for rotary vane vacuum pumps due to the possibility that a failure of the pump may be caused by improper operation or maintenance, specifically improper lubrication and/or lack of oil at some time during the life of the pump.

- 4) **Registration of Warranty:** The customer must contact RTI's Technical Support Department within 90 days of the date of delivery to verify that the Five-Year Warranty is registered, accepted and valid. Failure to register the warranty will result in the Five-Year Warranty being declared void.
- 5) **General:** It is the Customer's responsibility to maintain and operate the covered equipment in a commercially reasonable manner as generally described in the RTI Operation Manual. RTI provides free Technical Support over toll-free telephone lines in the US to assist the customer in this regard for the life of the covered product. The Customer should review the One Year Limited Warranty, Two Year Limited Warranty and Warranty Disclaimer for more details of coverage and limitations. The Two-Year Warranty is an extension of the standard One-Year Warranty as defined. The Five-Year Warranty is an extension of the Two-Year Warranty.